

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 6th day of June 2020
C.G.No:199/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

M. Ammanamma,
W/o. Hanumantha Rao,
D.No.11/3/21,
Burlavari Street,
Kothur,
Kovur (M),
Nellore -Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Kovur
2. Deputy Executive Engineer/O/ Kovur
3. Executive Engineer/O/Kavali

Respondents

ORDER

1. Complaint is presented by the complainant for change of category for fish pond service bearing No.8617 at Kothur (V) to Agriculture service. The application was sent to AEE/O/Kovur along with documents but conversion was not effected. But on enquiry it is learnt that the application is pending before CE/Zone/Tirupati for approval.
2. Respondent No. 2 filed written submission stating that approval was given for change of category from Category-III to Category-V (Free Power Agricultural) and the same was effected in the ledger in the month of March' 2020 and the same was effected in the electricity consumer bill from the month of 04/2020 onwards.

DESPATCHED

DATE

11/06

3. When consumer was contacted over phone by the staff of the Forum at 1.00 P.M. on 21.03.2020, husband of the complainant represented that their grievance was resolved.
4. Since the grievance of the complainant is resolved, accordingly the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th June 2020.

Sd/-
Independent Member

Sd/
Chairperson

True Copy

Member Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED
DATE 11/06/2020